

How does payroll outsourcing help NHS GP practices?

Ashville Surgery

Customer Profile

Ashville Surgery are an NHS-run GP practice based in Fulham, London.

We spoke with the surgery's Practice Manager, Magnus Nelson to see what the reasons were behind his decision to outsource payroll to IRIS at the beginning of 2016, as well as how he's found the service so far.

At present, Ashville Surgery has 19 members of staff on their payroll.

Business Challenge

Magnus' biggest challenge before outsourcing was the time needed to manage and run payroll each month.

Solutions Used

IRIS Managed Payroll Service

Automatic enrolment

Digital payslips

This case study comes from Magnus Nelson, Practice Manager at Ashville GP Surgery in Fulham, London. The practice outsourced their payroll during early 2016 after using IRIS GP Payroll for a number of years and have been using the IRIS Managed Payroll Service ever since. We spoke with Magnus to see how he's been finding payroll since outsourcing with IRIS.

Making the Switch to Outsourcing Payroll

We started off by discussing the practice's reasons for outsourcing, and what the process was like.

Magnus explained that "payroll took us an awful lot of time to process when I first started in the position to get the payroll ready and manage all of the changes each month. With a practice our size, there's always going to be little changes each month which need to be kept on top of. When you converted that time into costs, it just seemed much more viable to outsource payroll.

"Previously, we'd been using IRIS GP Payroll to run the

Key Points

Trust



Ashville Surgery **trusts IRIS** to provide a comprehensive payroll outsourcing service.

Compliance



Businesses outsourcing payroll with IRIS won't have to worry about compliance with legislation, our experiencing and dedicated Bureau team take care of this for your business.

Save Time, Save Hassle



Ashville Surgery **save a full working days' worth of work** each month since choosing to outsource.

Recommendations



Ashville Surgery recommend the IRIS Managed Payroll Service and **already have** to two other GP practices!

practice's payroll. I found the software to be user friendly and time saving, this along with the service we'd had from Support, it made for an easy choice when we decided to outsource.

"I'd always assumed that outsourcing payroll would be expensive but when I looked into it, the price was really cost effective and after the trust I'd built-up with IRIS after using IRIS GP Payroll, choosing to outsource was an easy decision to make.

Saving Time, Saving Effort

"As a Practice Manager, your work is never complete, so it's hard to specifically pick out what I do with the time I'm saving by outsourcing to be honest. Anything that's quicker and more efficient is a bonus because you can always move on to your next task.

"I don't spend much time on payroll anymore, but interestingly I feel much more on top of it. I prepare the payroll information early in the month and highlight anything which stands out to IRIS. I'm not as actively involved anymore and as such save a lot of time by not having to deal with HMRC, maintaining filing and admin,

those sorts of things.

"Since outsourcing, I take less than half a day on payroll each month, so it's saving me around a days' worth of work each month which is great. My job is less stressful with regards to payroll since we outsourced. I wasn't a payroll wizard when I started here, but payroll is definitely easier now."

Automatic Enrolment

The practice stages for auto enrolment in November 2016.

"I was aware of auto enrolment back in December 2015, so we started preparing around 10 months or so in advance of our staging date. We outsourced four months after I joined the practice and things really stepped up then in terms of urgency. We'll be using the IRIS AE Suite™ as part of our outsourcing agreement to take care of auto enrolment for us."

Help & Support

Magnus told us that "support are always excellent. In the past whenever I've called up, I've most likely asked really simple questions, IRIS have always helped me and took the time to resolve my query. I feel like I can ask anything I like.

Recommendations

So, would Ashville Surgery

recommend payroll outsourcing with IRIS? Well, it turns out they already have!

Magnus told us I would recommend the IRIS Managed Payroll Service, I already have to two other Practice Managers who also tend to struggle fitting payroll into their busy day. The time and stress it saves, the access to expertise and the general peace of mind means I'd have no hesitation to recommend the service."

IRIS Managed Payroll Service

Outsourcing payroll has become an option that many businesses are looking at after the recent legislative changes such as automatic enrolment and holiday pay.

IRIS has specialised in payroll for over 37 years' and this experience means we fully understand all aspects of payroll to be able to offer you a first class service; ensuring you are legislatively compliant whilst paying staff accurately and on time.

The IRIS Managed Payroll Service is recommended by **80%** of clients, we use our own, HMRC-recognised software which enables us to tailor your payrolls to your individual requirements.

Call 0844 815 5656 or visit iris.co.uk/managedpayroll to get your quote today

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