

### Customer Profile

Rotronic Instruments UK is an international development and manufacturing company that offers humidity and temperature control solutions to businesses.

Rotronic Instruments office is based in Crawley, West Sussex and they have 16 employees.

This case study comes from HR and Marketing Executive Emma Batchelor.



### Business HR Challenges

Emma explained the main challenges when managing HR was the manual burden, the efficiency of working paper based and concerns of future compliance.

### Solutions Used

IRIS HR Plus  
IRIS Payroll Professional  
IRIS AE Suite™

### Training

IRIS HR Training

We spoke with Emma Batchelor, the HR and Marketing Executive at Rotronic to hear more about her experience with IRIS HR.

### Why Choose IRIS HR?

We began by asking Emma why Rotronic chose IRIS HR. "The main reason was because we wanted to improve the way we approached our HR duties. With increasing HR legislation coming into place, we wanted a more up-to-date way of working. Moving away from a classic paper based procedure to a cloud based software, helps make our HR duties much more streamline and efficient".

### Getting Started with IRIS HR

We then went on to ask Emma about implementation training that Rotronic Instruments took with IRIS Senior HR Trainer, Martin Finney.

"During the first session we went through IRIS HR step-by-step to get me up to speed with using the software. Martin showed me how to input holidays, sicknesses and other absences. This was great because the holiday feature is one of the key areas we now benefit from the most".

"All the staff then received their own dashboards, so they can benefit from using the self-service element of the software i.e. making holiday requests, seeing their holiday planners and any other documentation they may need such as company handbook, contracts and absence record".



### Key Quotes

#### Saving time with self-service HR software

*"Using IRIS HR is definitely a more efficient way of working, it saves us time whilst also making us more thorough when working on our HR duties and compliance".*



#### Streamlining processes

*"With IRIS HR both me and the employee are in control, they can't miss a holiday, nothing gets lost, it's just brilliant and easy".*



#### Staff recommendations

*"The staff love how simple IRIS HR is to use and how much control they have with it. IRIS HR saves me time and saves them time too."*

#### Reducing the manual burden

*"We've found that introducing IRIS HR has reduced the manual burden of human resources duties".*

"During the training session we added payment types, holiday calendars for teams and went through the read and accept".

"Setting up IRIS HR was really easy, because of the integration with the payroll software, Martin was able to pull all the data from our IRIS Payroll Professional into IRIS HR, so each employee had their own record on IRIS HR."

We then went on to ask Emma how confident she felt using IRIS HR following the training. "Yes, great, now when using IRIS HR, I'm really confident that I'm using it to its full potential and getting the most out of the software. IRIS HR is easy to use and self-explanatory once you gain a bit of confidence from the trainer".

We then asked how Emma found the training experience with the IRIS HR Trainer.

"Martin was friendly, informative and I felt confident to ask him any questions I had, he was really patient with me too. The IRIS Remote Training was a massive help."

### Changing HR Processes for The Better

Emma explained to us how using IRIS HR has improved the businesses processes when managing HR responsibilities.

"Using IRIS HR is definitely a more efficient way of working, it saves us time and makes us more thorough when working on our HR duties and compliance"

"It's great especially when tracking absences and performing back to work duties. It's a more complete and professional way of working, compared to the paper based process we previously used".

"One main benefit is helping to ensure we're compliant, especially with the changes in legislation due to the introduction of the General Data Protection Regulation".

"We've found that introducing IRIS HR has reduced the manual burden of human resources duties".

"I just feel much more in control and that will help keep us compliant moving forward".

### Recommendations

Emma says she would recommend IRIS HR. "The process of implementing the software was really easy, I can't fault it, from start to finish it's been really easy and now our HR processes are much more professional and efficient".

We then asked Emma how the staff at Rotronic Instruments have reacted since implementing IRIS HR.

Emma said, "Yes, the staff really like it, beforehand our system was really outdated, we just had a folder for holidays and back to works. Employees had to print off forms, fill them in manually, get it signed off by line managers and hand it back in".

"Staff then had to hand it back to me to upload onto Excel, it was all long winded and there were always things missing or mistakes".

"Now with IRIS HR both me and the employee are in control, they can't miss a holiday, nothing gets lost, it's just brilliant and easy".

"The staff love how simple IRIS HR is and how in control they are, it saves me time and saves them time too".

### IRIS HR

IRIS HR is a self-service Human Resources software from IRIS. Designed from the ground up for businesses, the flexible, modular HR software enables you to use the features that are critical to your business without having to pay for functionality you don't need.

IRIS HR comes in three distinct versions, Standard, Plus and Professional.

To help with GDPR compliance IRIS has seen an increase in the take up of IRIS HR because it supports self-service, subject access requests and secures processes.

Speak to us today and arrange your free IRIS HR demo to begin revolutionising your HR processes like Rotronic Instruments.

**Arrange Your Free IRIS HR Demo Today!**

**Call 0344 815 5656  
or visit [iris.co.uk/hr](https://iris.co.uk/hr)**

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