

## How does IRIS help a 125-client payroll bureau operate?



### Customer Profile

1 Less Worry Payroll Services are a payroll bureau based in Plymouth, Devon.

We spoke with the Managing Director of 1 Less Worry Payroll, James Toulson to discuss how IRIS Payroll for Accountants helps his businesses manage payroll for its clients.

At present, the business has four employees and 125 clients.

### Business Challenge

James' biggest challenge is auto enrolment as many of his clients reach their staging date this year.

### Solutions Used

IRIS Payroll for Accountants

IRIS AE Suite™

IRIS OpenPayslips

**1 Less Worry Payroll Services are an established payroll bureau based in Plymouth, Devon. The company currently run payroll for 125 clients and have been with IRIS for a number of years, initially using IRIS PAYE-Master before upgrading to the much more user-friendly and powerful IRIS Payroll for Accountants. We recently spoke with their Managing Director, James Toulson, to discuss how he's been finding the software and what he thinks of IRIS.**

### Running a payroll bureau

We began by discussing the requirements which 1 Less Worry Payroll have and how IRIS Payroll for Accountants helps James from day-to-day.

He explained, "We offer a payroll service for any company of any shape or size. We do shops, pubs, clubs, restaurants, construction and so on, we run the payroll and auto enrolment for just over 125 clients. These clients range from 1 employee to just over 75 employees; payroll frequency ranges from weekly, fortnightly, monthly or four-weekly so it keeps us

## Key Points

### Trust



1 Less Worry Payroll trust IRIS to provide the best possible software and service to then pass on to their clients.

### Compliance



Running payroll for other businesses as a bureau means you need software you know is regularly updated to help remain compliant with the latest legislation. With IRIS you don't need to worry about compliance.

### Save Time, Save Hassle



1 Less Worry Payroll find use the IRIS AE Suite™ to manage auto enrolment for their clients who have already staged.

### Recommendations



1 Less Worry Payroll Services recommend IRIS and the suite of IRIS software they use to run their client's payroll.

Call **0844 815 5656** or visit [iris.co.uk/ipa](http://iris.co.uk/ipa) for more information.

IRIS & IRIS Software Group are trademarks © IRIS Software Ltd 02/2017. All rights reserved Version 1.0

busy. It's because of this, that the company requires payroll software which is powerful enough to manage payroll for the number of clients we have, as well as being user-friendly enough that it's not difficult to do so."

### Running a successful payroll bureau

"We currently use a number of payroll systems at the moment depending on what the client requests. IRIS Payroll for Accountants is the main software I use for the bulk of my clients. The biggest benefit I've noticed since using IRIS Payroll for Accountants is definitely the ease of use, for example it's very easy to navigate through and rollback past data. If we get a request from a client, it's really easy to go back and re-process the payroll. Before my time here we used PAYE-Master, however the improvements from that to IRIS Payroll for Accountants is the integration with optional modules such as IRIS OpenPayslips, our clients really appreciate that particular option.

"The ability to access past payslips at the touch of a button is particularly

favoured by our clients, it's a really key benefit that a lot of them choose."

### The Workplace Pension Reforms

James told us "The biggest challenge the business currently faces is auto enrolment by making sure all of my clients enrol in a suitable time to help avoid fines and penalties. 1 Less Worry Payroll itself hasn't yet staged for auto enrolment, however 30 of our clients have now staged and we calculate the pension contributions for them as part of our service. When auto enrolment was announced I was a bit panicked. I didn't know how it was going to be calculated and managed; the extra resources and extra costs made it something I really wasn't happy with. However as reality sets in, it's something that I'm fine with and the company managed to process.

"We started preparations for auto enrolment around a year before our first client decided they would like us to manage it for us. At the time there wasn't a lot of options when it came to software, however I found IRIS to be proactive with the legislation and one of the few companies who were setting up an auto enrolment suite. I did a couple of courses on the

legislation with IRIS and then jumped in head first."

### The Benefits of Additional Modules and Integration

As well as IRIS Payroll for Accountants, James also makes use of two additional add-ons, the IRIS AE Suite™ and IRIS OpenPayslips.

"IRIS OpenPayslips is a less expensive option than sending paper payslips, it also helps with our clients request duplicate payslips – it's really easy to use. With the IRIS AE Suite™ it's the same principle, it's all seamlessly in one place and we don't have to do much with it as all of the data automatically feeds in to the main payroll software."

### Recommendations

Would 1 Less Worry Payroll recommend IRIS and IRIS Payroll for Accountants? "I would recommend IRIS definitely, I find IRIS Payroll for Accountants easy to use and in-depth enough for our specific business needs."

### IRIS Payroll for Accountants

IRIS Payroll for Accountants makes it easy for businesses to use the same product to manage multiple payrolls for their clients. If, like 1 Less Worry Payroll, you need a comprehensive bureau solution, speak to us today.

**Call 0844 815 5656 or visit [iris.co.uk/ipa](https://iris.co.uk/ipa) for more info**

Call **0844 815 5656** or visit [iris.co.uk/ipa](https://iris.co.uk/ipa) for more information.

IRIS & IRIS Software Group are trademarks © IRIS Software Ltd 02/2017. All rights reserved Version 1.0