

# Tax busy season

Having supported accountants tackle tax busy season for more than 40 years, we know how stressful and difficult it can be. This year the challenges are even greater. But we're here to help. Our customer support team will be working longer hours to assist you.

## Busy season extended hours

<b>1st Jan – 28th Jan</b>	weekdays: 7:00 -19:00
	weekends: 10:00-13:00
<b>29th Jan</b>	7:00 - 22:00
<b>30th Jan</b>	10:00 - 16:00
<b>31st Jan</b>	10:00 - midnight

## If I have a question, who do I call?

<i>"I have an invoice question. Who should I call?"</i>	Please call our SOP line on <b>0344 815 5750</b>
<i>"Who should I contact if I need product support?"</i>	Our customer support team is ready for your call on <b>0344 815 5551</b>
<i>"Who should I call if I need to upgrade my licence?"</i>	Give your account manager a ring on <b>0344 844 9644</b>
<i>"I have a renewal query. Who should I contact?"</i>	Call our renewals team on <b>0344 815 5503</b>